# How to Navigate PAWS: Viewing and Paying your Student's Bill

Guide for Auxiliary Users

# Viewing your Student's PDF Billing Statements

### After logging in as an Authorized User, you arrive at the PAWS homepage

• Click on Student Center

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### ORACLE



Jane's Student Center

- This is your student's Student Center page.
- You can view and make payment on your student's bill from this page
- To view your student's PDF billing statement(s), please click View Bill

Academics			Search for Classes
Search Jane's Stude	ent Center		
<u>Plan</u> Enroll	This Week's Schedule		▼ Holds
Advising_Tools Enrollment Verification	Class	Schedule	No Holds.
(NSC)	HGS 200-01 LDI (81957)	Tu 5:30PM - 8:20PM Business Building 124	
other academic 🔻 🛞	MGT 320-01 LDI (80673)	TuFr 8:00AM - 9:20AM Business Building 204	▼ To Do List No To Do's.
	MKT 300-01 LEC (80708)	MoTh 3:30PM - 5:20PM Business Building 204	Enrollment Dates
	SPA 211-02 INA (82152)	MoTh 2:00PM - 3:20PM Bliss Hall Annex 145	Shopping Cart Appointment Your Shopping Cart for the 2019 Spring Regular Academic Session
		weekly schedule 🕨	session is available for use beginning October 17, 2018.
		enrollment shopping cart 🕨	
▼ Finances			Enrollment Appointment You may begin enrolling for the 2019 Spring Regular Academic Session session on
My Account	(i) You have no outs	standing charges at this	November 8, 2018.
Account Inquiry Refund Direct Deposit	time.	····· , ···· , ····	Details 🕨
Semester Verifica	view bill 🕨	make a payment Þ	
Financial Aid			▼ Advisor
<u>View Financial Aid</u> <u>Accept/Decline Awards</u>			Program Advisor
other financial 🔻 🔊			Details 🕨
Personal Information			▼ TCNJ Quick Links
Demographic Data	Contact Information		TCNJ Home Page PAWS Help & Tutorials

- On this page, you may view current and old billing statements
- Click the **View** button for a breakdown of your student's charges/payment transactions for each billing statement

Favorites 🔻	Main Menu 🔻	> Self Service ▼ > Student Center	
	-I E'		
TCNJ E-BILI			

### Doe, Jane

View Bill	s Fin	d   🖾 🛛 First 🚺 1-18 of 18 D Last
View	Invoice Date	Invoice Number
View	09/07/2018	FALL20180000600176TCNJ
View	08/13/2018	FALL20180000593628TCNJ
View	07/25/2018	FALL20180000586214TCNJ
View	07/23/2018	SUM 20180000579952TCNJ
View	01/08/2018	SPR 20180000561879TCNJ
View	12/06/2017	SPR 20180000555189TCNJ
View	12/04/2017	FALL20170000547917TCNJ
View	09/08/2017	FALL20170000536164TCNJ
View	08/15/2017	FALL20170000529812TCNJ
View	07/26/2017	FALL20170000522438TCNJ
View	07/20/2017	SUM 20170000515795TCNJ
View	06/01/2017	SUM 20170000505774TCNJ
View	01/09/2017	SPR 20170000495380TCNJ
View	12/08/2016	SPR 20170000488970TCNJ
View	12/05/2016	WINT20170000481604TCNJ
View	09/14/2016	FALL20160000468561TCNJ
View	08/16/2016	FALL20160000465111TCNJ
View	07/27/2016	FALL20160000458298TCNJ

go to ... 🔻 📎

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Once you select a billing statement, an ٠ invoice similar to the one on the right will appear

- In the first box is the invoice number, the ٠ date the invoice was produced and when the amount in yellow is due. In the yellow highlight, you can see the **Total Amount Due.** See item 1
- In the second box, is your student's ٠ name, permanent address on file, PAWS ID, career and school. See item 2

#### THE COLLEGE OF NEW JERSEY Office of Student Accounts Green Hall 119 609-771-2172 Invoice: FALL20180000586214TCNJ Due Date: 2018-08-08 2018-07-25 Invoice Date: Total Amount Due(USD): 5,976.93 Dos, Jan Invoice For. Doe, lane 123456 PAWS ID: 1 Main Street Indergraduate Career: Anyishere, NJ Business School 22222 Invoice Items Amount Item Description (USD) Fall UG Card Service Fee 10.00 Fall UG Gen Serv Fee/Capital 1,521.61 Fall UG Student Activity Fee 146.84 Fall UG Student Center Fee 133.41 Fall UG Tuition Out Of State 12,331.07 Fraternity & Sorority Inv. Fee 45.00 Current Invoice Amount: 14,187.93 Prior Invoice ID: SUM 20180000579952TCNJ .00 Prior Invoice Amount: -8.211.00 Anticipated Aid Amount: **Total Amount Due:** 5.976.93 Anticipated Aid Amount Ald Year Item Term Career (USD) Federal Direct Sub Loan 2018 Fall 2019 Undergrad 2,721.00 Federal Direct Unsub Loan 2018 Fall 2019 Undergrad 990.00 TCNJ Merit Out State Scholar 2018 Fall 2019 Undergrad 4,500.00 **Total Term Anticipated Aid:** 8,211.00 **Term Summary** Term Amount/USD) Charge 2018 Fall 14,187.93 **Total Term Summary:** 14,187.93



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- The third box shows invoiced items, which includes an item description for what is due that billing cycle and the amount. See enlarged item 3
  - **Current Invoice Amount-** the total of these charges posted
  - **Prior Invoice Amount** the outstanding charges from the previous cycle
  - Anticipated Aid Amount- financial aid that is recently finalized or waiting to be dispersed
  - **Total Amount Due-** highlighted in yellow, is the amount due after subtracting anticipated aid amount from all charges.

#### SSF\_PRNT\_IN2.pdf THE COLLEGE OF NEW JERSEY Office of Student Accounts Green Hall 119 609-771-2172 FALL20180000586214TCNJ Invoice: Due Date: 2018-08-08 Invoice Date: 2018-07-25 Total Amount Due(USD): 5.976.93 Invoice For: Doe. Jane Doe, Jane PAWS ID: 2 123456 1 Main Street Caree Anywhere, NJ School: 55555 Rusiness Invoice Items Amount Item Description (USD) Fall UG Card Service Fee 10.00 Fall UG Gen Serv Fee/Capital 1,521.61 Fall UG Student Activity Fee 146 84 3 133.41 Fall UG Student Center Fee Fall UG Tuition Out Of State 12,331.07 Fraternity & Sorority Inv. Fee 45 00 Current Invoice Amount 14,187.93 Prior Invoice ID: SUM 20180000579952TCNJ .00 Prior Invoice Amount -8,211.00 Anticipated Aid Amount: Total Amount Due: 5,976.93 Anticipated Aid

### Invoice Items

Item Description		Amount (USD)
Fall UG Card Service Fee		10.00
Fall UG Gen Serv Fee/Capital		1,521.61
Fall UG Student Activity Fee		146.84
Fall UG Student Center Fee		133.41
Fall UG Tuition Out Of State		12,331.07
Fraternity & Sorority Inv. Fee		45.00
	Current Invoice Amount:	14,187.93
Prior Invoice ID: SUM 20180000579952TCNJ	Prior Invoice Amount:	.00
	Anticipated Aid Amount:	-8,211.00
	Total Amount Due:	<mark>5,976.93</mark>

- The fourth box labeled 'Anticipated Aid.' See item 4
  - This box lists all financial aid including loans/scholarships and their amount that is anticipated for the billing cycle.
- You can find the amount of anticipated financial aid listed next to Total Term Anticipated Aid
- The fifth box labeled, 'Term Summary,' is the total charges and payments for this billing cycle. *See item* **5**

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Office of Stud Green Hall 11	ent Accounts	NEW JE	RSEY			
Office of Stud Green Hall 11	ent Accounts					
Green Hall 11						
Construction of the second second	9					
609-771-2172						
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Invoice:	FALL20180000	586214TCNJ			Due Date: 2	018-08-08
Invoice Date:	2018-07-25			Total Arms	unt Due(USD)	
invoice Date:	2010-07-20				uni Due(05D)	0,970.93
Doe, lane			Invoice For.	Dos, Jans 123456		
1 Main Street			PAWS ID: Career:	Indergraduate		
Anyishere, NJ 55555			School	Business		
Invoice Items						
		11				Amount
	Description					(USD)
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Fall UG Student Ac						146.84
Fall UG Student Ce	inter Fee					133.41
Fail UG Tuition Out						12,331.07
Fraternity & Soronit	y Inv. Fee			Connection	voice Amount:	45.00
Prior Invoice ID: SI	JM 20180000579952T	CNJ		Current in	Ivoice Amount:	
				Prior In	nvoice Amount:	.00
					ited Aid Amount:	-8,211.00
				Tot	al Amount Due:	5,976.93
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Federal Direct Sub		2018 Fall	20	0505	0.000	(USD)
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TCNJ Merit Out Sta		2018 Fall	20		Undergrad	4,500.00
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Term Summary			10000000			
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Viewing your Student's Current Account Activity- Real Time Transactions

- On your student's Student Center page, you have the ability to view and pay your student's bill
- To view real time activity (charges/payments), select Account Activity from the drop down link. Click on the arrow next to the drop down box to proceed

	er		
Academics Search			Search for Classes
<u>Plan</u> Enroll	This Week's Schedu	e	▼ Holds
Advising Tools Enrollment Verification	Class	Schedule	No Holds.
(NSC)	HGS 200-01 LDI (81957)	Tu 5:30PM - 8:20 <mark>PM</mark> Business Building 124	▼ To Do List
other academic 🔻 🛞	MGT 320-01 LDI (80673)	TuFr 8:00AM - 9:20AM Business Building 204	No To Do's.
	MKT 300-01 LEC (80708)	MoTh 3:30PM - 5:20PM Business Building 204	Enrollment Dates
	SPA 211-02 INA (82152)	MoTh 2:00PM - 3:20PM Bliss Hall Annex 145	Shopping Cart Appointment Your Shopping Cart for the 201 Spring Regular Academic Sessio
		enrollment shopping cart 🕨	Enrollment Appointment You may begin enrolling for
▼ Finances			
My Account Account Inquiry	(i) You have no o time.	putstanding charges at this	You may begin enrolling for the 2019 Spring Regular Academic Session session on November 8, 2018.
My Account Account Inquiry Refund Direct Deposit			You may begin enrolling for the 2019 Spring Regular Academic Session session on November 8, 2018.
My Account Account Inquiry Refund Direct Deposit	time.	outstanding charges at this	You may begin enrolling for the 2019 Spring Regular Academic Session session on
My Account Account Inquiry Refund Direct Deposit Semester Verification	time.	outstanding charges at this	You may begin enrolling for the 2019 Spring Regular Academic Session session on November 8, 2018.
My Account Account Inquiry Refund Direct Deposit Semester Verification Financial Aid	time.	outstanding charges at this	You may begin enrolling for the 2019 Spring Regular Academic Session session on November 8, 2018. Details
My Account Account Inquiry Refund Direct Deposit Semester Verification Financial Aid View Financial Aid Accept/Decline Awards	time.	outstanding charges at this	You may begin enrolling for the 2019 Spring Regular Academic Session session on November 8, 2018. Details
My Account       Account Inquiry       Refund Direct Deposit       Semester Verification       Financial Aid       View Financial Aid       Accept/Decline Awards       Account Activity	time.	outstanding charges at this make a payment ▶	You may begin enrolling for the 2019 Spring Regular Academic Session session on November 8, 2018. Petails  Advisor Program Advisor Details

- Account Activity allows you to see the most current activity on your student's account.
  - All Charges Due, Payments and Refunds can be seen here
- In the **View By** field, you may search by calendar dates or a specific academic term. Select and click Go.
- This differs from your student's PDF bill, as Account Activity consists of real-time updates, and your student's PDF bill is a snapshot in time that is distributed monthly, similar to a credit card provider.
- You may also make a payment for against student's account balance by clicking the Make A Payment button

### Jane Doe

Account Inquiry	Account Services
Summary   Activity	<u>Charges Due</u>   <u>Payments</u>   <u>Pending Aid</u>
Account Activi	ty

iew by	y .						
	04/26/2018	rt ta		10/05/0010	31		
From	04/26/2018	31	To	10/26/2018	31	All Terms	 go

Posted Date	Item	Term	Charge	Payment	Refund
09/12/2018	Federal Direct Subsidized Loan	2018 Fall		2,721.00	
09/12/2018	Federal Direct Unsub Loan	2018 Fall		990.00	
09/12/2018	TCNJ Merit Out State Scholar	2018 Fall		4,500.00	
09/08/2018	Web Payment by ACH	2018 Fall		111.95	
09/06/2018	Commuter Parking Decal	2018 Fall	105.00		
09/06/2018	Commuter Parking Decal Tax	2018 Fall	6.95		
08/02/2018	Web Payment by ACH	2018 Fall		5,976.93	
07/24/2018	Fraternity & Sorority Inv. Fee	2018 Fall	45.00		
07/23/2018	Fall UG Card Service Fee	2018 Fall	10.00		
07/23/2018	Fall UG Gen Serv Fee/Capital	2018 Fall	1,521.61		
07/ <mark>23/2018</mark>	Fall UG Student Activity Fee	2018 Fall	<mark>146.84</mark>		
07/23/2018	Fall UG Student Center Fee	2018 Fall	133.41		
07/23/2018	Fall UG Tuition Out Of State	2018 Fall	12,331.07		

Currency used is US Dollar

MAKE A PAYMENT

• Clicking Charges Due, Payments and Pending Aid provides an even further breakdown of your student's current account

ccount Inquir	Y Account Services				
immary   Ad	tivity   Charges Due   Pa	yments   F	Pending Aid		
ccount Ac	tivity				
from 04/26	i/2018 🛐 10/26/20	1 1 [	All	▼ go	
Transaction	s F	ind   View	10   🖾 F	irst 🚺 1-13	of 13 🔯
osted Date	Item	Term	Charge	Payment	Refund
9/12/2018	Federal Direct Subsidized Loan	2018 Fall		2,721.00	
9/12/2018	Federal Direct Unsub Loan	2018 Fall		990.00	
9/12/2018	TCNJ Merit Out State Scholar	2018 Fall		4,500.00	
9/08/2018	Web Payment by ACH	2018 Fall		111.95	
9/06/2018	Commuter Parking Decal	2018 Fall	105.00		
9/06/2018	Commuter Parking Decal Tax	2018 Fall	6.95		
8/02/2018	Web Payment by ACH	2018 Fall		5,976.93	
7/24/2018	Fraternity & Sorority Inv. Fee	2018 Fall	45.00		
7/23/2018	Fall UG Card Service Fee	2018 Fall	10.00		
7/23/2018	Fall UG Gen Serv Fee/Capital	2018 Fall	1,521.61		
7/23/2018	Fall UG Student Activity Fee	2018 Fall	146.84		
7/23/2018	Fall UG Student Center Fee	2018 Fall	133.41		
7/23/2018	Fall UG Tuition Out Of State	2018 Fall	12,331.07		
			1 2 5	rst 🚺 1-13 of :	13 🚺 Last

MAKE A PAYMENT

# How to Pay your Student's Bill

### ORACLE

• After logging into your Auxiliary User account, you arrive at the homepage of PAWS



• Click on Student Center

### On your student's Student Center page you have the ability to, view and pay your student's bill

 To make a payment towards your student's bill electronically, click the Make a Payment link

### ORACLE<sup>®</sup>



- After clicking the **Make a Payment** link, you arrive at the TCNJ Payment Type page
- Please read all sections of this page before clicking **OK** to ensure that you understand what is being agreed upon
- Click the **OK** button to continue to pay your bill electronically



### TCNJ Payment Type

The College of New Jersey payment process utilizes CashNet (formerly Higher One) to process e-check and credit card transactions. The payment experience consists of

- 1. Inputting the appropriate amount for your payment
- 2. Selecting the payment method
- 3. Entering credit card / banking information

4. If enrolled in the CashNet payment plan or looking to enroll into the payment plan, please do not use this site for payment. Please visit our <u>payment plan website</u>

Please Note: CashNet charges a 2.75% (4.25% for international payments) convenience fee for all credit card transactions.

To ensure your payment processes, please be sure your computer pop-up blocker is turned off.



PLEASE DO NOT RE-SUBMIT PAYMENTS WITHOUT CHECKING FOR A CONFIRM EMAIL FIRST FROM YOUR FIRST PAYMENT.

- TCNJ has partnered with a third party provider for payment process. The page shown starts the payment process.
- Please enter the amount that you wish to pay in the field indicated by the arrow
- The TOTAL will reflect what you entered
  - Please be sure amount entered is above \$0.00
  - Please only click **NEXT** once



SELECT	ITEM	AMOUNT
Ø	Tuition and Fees (PLEASE ENTER A DOLLAR AMOUNT FOR PAYMENT BEFORE PROCEEDING)	\$5,976.93
TAL		\$5,976.93
PREVIOU	S	\$5,976.93
PREVIOU	S	\$5,976.

AMOUNT

\$5,976.93

### Please be sure that your student's ٠ TCNJ PAWS ID and first and last name are correct

- On the right hand side, you will see ٠ the amount that you typed in on the previous page
- If all information is correct and you ٠ wish to proceed with payment, click **NEXT**
- At any point that you wish to ٠ cancel your payment, please click **CANCEL MY TRANSACTION**

THE COLLEGE OF NEW JERSEY	ORDER SUMMARY	
ADDITIONAL INFORMATION     PAYMENT METHOD     REVIEW AND CONFIRM		
Step 1 of 3: ADDITIONAL INFORMATION	ІТЕМ А	AMOU
All fields required unless marked (optional)		
PLEASE NOTE: Do not open multiple tabs during this process. You must complete payment for one item before initiating a payment for another item. TCNJ PAWS ID Number	Tuition and Fees (PLEASE ENTER A \$5,9) DOLLAR AMOUNT FOR PAYMENT BEFORE PROCEEDING)	76.93
123456		
First Name	Subtotal \$5,93	76.93
Jane		_
Last Name	Total \$5,97	6.93
Doe		
	CANCEL MY TRANSACTION	

webce-c3dd

#### The THE COLLEGE OF NEW JERSEY



- Enter your credit card or your personal banking information on this screen then click **NEXT**
- If you choose to pay by a credit card payment, there is a convenience/processing fee charged by our third party vendor
- At any point that you wish to cancel your payment, please click CANCEL MY TRANSACTION

THE COLLEGE OF NEW JERSEY	ORDER SUMMARY
O ADDITIONAL INFORMATION O PAYMENT METHOD REVIEW AND CONFIRM	
Step 2 of 3: PAYMENT METHOD	ITEM AMOUNT
All fields required unless marked (optional)	
No payment is required for these items.	(1)
PREVIOUS	Tuition and Fees (PLEASE ENTER A       \$5,976.93         DOLLAR AMOUNT FOR PAYMENT       BEFORE PROCEEDING)
	Subtotal \$5,976.93
	Total \$5,976.93
webce-c3dd spa_checkout_1010	CANCEL MY TRANSACTION



- Review all of your student's information for accuracy, then click **SUBMIT PAYMENT** 
  - Click SUBMIT PAYMENT once as multiple clicks with result in multiple payments being submitted
- At any point that you wish to cancel your payment, please click **CANCEL MY TRANSACTION**

THE COLLEGE OF NEW JERSEY	ORDER SUMMARY
O ADDITIONAL INFORMATION ○ PAYMENT METHOD ⊙ REVIEW AND CONFIRM	
Step 3 of 3: REVIEW AND CONFIRM	ITEM AMOUNT
All fields required unless marked (optional)	
ADDITIONAL INFORMATION Edit	
TCNJ PAWS ID Number: 123456	Tuition and Fees (PLEASE ENTER A \$5,976.93
First Name: Jane	DOLLAR AMOUNT FOR PAYMENT BEFORE PROCEEDING)
Last Name: Doe	
PAYMENT METHOD Edit	Subtotal \$5,976.93
No payment is required for these items.	
ENTER EMAIL ADDRESS	Total \$5,976.93
doej1@tcnj.edu	
PREVIOUS SUBMIT PAYMENT	CANCEL MY TRANSACTION

- Once the transaction is approved, you will be provided with a receipt screen
- Your student will receive a copy of the receipt at their TCNJ email address.



## Other Methods of Payment

Mail Checks to:

The College of New Jersey Office of Student Accounts P.O. Box 781791 Philadelphia, PA 19178-1791 Cash, Checks or Money Orders are accepted in our office, located at Office of Student Accounts Green Hall, Room 119 2000 Pennington Rd Ewing, NJ 08628